Office municipal d'habitation de Laval
LOGEMENTS SOCIAUX

Complaint Form / Reporting

Building concerned	
Offender and address	
Complaint subject / reporting	

Description: Please describe your complaint or reporting upon facts, answering to the following questions: Who? When? Where? How?

Action you have taken to solve the problem:

- Office complaints treatment is strictly confidential.
- Plaintiff identity will not be revealed.
- Plaintiff will not be informed of interventions on other tenants as a result of the complaint or reporting. Nevertheless, he could be asked to participate in finding a solution for everyone. (Examples : collaboration with social workers, mediation, etc.)
- **In the case of a legal procedure, plaintiff will be called to testify at the Régie du logement on the complaint content.**

Plaintiff name		
Plaintiff address		
Signature		Date :

Please sign the form and send it to: **OMH de Laval, Customers Service, 3320, rue des Châteaux, Laval (Québec) H7V 0B8**